

ECS Configuration Change Request

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Page(s)

1. Originator Benzell Floyd	2. Log Date: 06/05/03	3. CCR #: 03-0381	4. Rev: A	5. Tel: (301)925-0518	6. Rm #: 2002C	7. Dept. Dev
8. CCR Title: Install Remedy Clients/Patches on the Functionality Lab PC and other EDF PCs(Amended to include installation of Remedy Server Patch on f3mss01)						
9. Originator Signature/Date Benzell Floyd /s/ 06/05/03			10. Class II	11. Type: CCR	12. Need Date: 06/02/2003	
13. Office Manager Signature/Date Louis Swentek /s/ 06/05/03			14. Category of Change: Other		15. Priority: (If "Emergency" fill in Block 27). Routine	
16. Documentation/Drawings Impacted (Review and submit checklist):			17. Schedule Impact:		18. CI(s) Affected: MLCI	
19. Release Affected by this Change: N/A		20. Date due to Customer:		21. Estimated Cost: None - Under 100K		
22. Source Reference: <input type="checkbox"/> NCR (attach) <input type="checkbox"/> Action Item <input type="checkbox"/> Tech Ref. <input type="checkbox"/> GSFC <input type="checkbox"/> Other: ECS COTS Deployment Plan, Vol 8 (335-CD-008-001); P3 tasks: DVICTDB190, DSMGTDB010						
23. Problem: (use additional Sheets if necessary) Remedy Action Request System 4.5.2 PC clients: Remedy Administrator v.4.5.2 and Remedy User 4.5.2 and associated patches: Admin tool patch 1160 and User tool patch 1233, must be installed on the Functionality Lab PC, ngrw1, to support the Remedy Inventory, Logistics, and Maintenance (ILM) application Functionality Lab testing activities. The associated patches must also be installed on the following EDF PCs: wsnt-bfloyd, wsnt-ttran, wsnt-aschuste, wsnt-mshih to maintain patch level consistency in the EDF and to ensure the EDF Remedy development PCs have all of the Remedy ARS v.4.5.2 client tools fixes. Server patch must be installed also.						
24. Proposed Solution: (use additional sheets if necessary) Install Remedy Administrator v.4.5.2 (with patch 1160) and Remedy User v.4.5.2 (with patch 1221) on the Functionality Lab PC, ngrw1. Install the Remedy Admin tool patch 1160 and the User tool patch 1233 on the following EDF PCs: wsnt-bfloyd, wsnt-ttran, wsnt-aschuste, and wsnt-mshih. Amended to include the installation of a Remedy server patch # 1212 on Functionality Lab Remedy host, f3mss01.						
25. Alternate Solution: (use additional sheets if necessary) None.						
26. Consequences if Change(s) are not approved: (use additional sheets if necessary) Complete testing of the Remedy ILM application with Functionality Lab hardware will not be possible. EDF Remedy developers will not have available client tool fixes for use in development activities.						
27. Justification for Emergency (If Block 15 is "Emergency"):						
28. Site(s) Affected: <input checked="" type="checkbox"/> EDF <input type="checkbox"/> PVC <input type="checkbox"/> VATC <input type="checkbox"/> EDC <input type="checkbox"/> GSFC <input type="checkbox"/> LaRC <input type="checkbox"/> NSIDC <input type="checkbox"/> SMC <input type="checkbox"/> AK <input type="checkbox"/> JPL <input type="checkbox"/> EOC <input type="checkbox"/> IDG Test Cell <input type="checkbox"/> Other						
29. Board Comments:			30. Work Assigned To:		31. CCR Closed Date:	
32. EDF/SCDV CCB Chair (Sign/Date): Kevin Lange /s/ 06/05/03			Disposition: Approved App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ECS			
33. M&O CCB Chair (Sign/Date):			Disposition: Approved App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ECS			
34. ECS CCB Chair (Sign/Date):			Disposition: Approved App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ESDIS			